



CLIENT/PET CONTRACT

Client Information:

Client Name: _____ E-mail: _____
Address: _____ City: _____
State: _____ Zip Code: _____ Home #: _____
Cell #: _____ Work: _____

Veterinarian Information:

Veterinarian/Clinic Name: _____ Phone: _____
Address: _____

Emergency Contacts: (somebody other than you, incase we can't get a hold of you.)

Name: _____ Phone: _____
Name: _____ Phone: _____

Name(s) of people authorized to pick-up or drop off your pet(s):

_____, _____, _____

How did you hear about us?

Pet(s) Information:

Pet(s) Name(s): _____, _____, _____
Breed: _____, _____, _____
Color/Markings: _____, _____, _____
Gender: Male / Female Male / Female Male / Female
Neutered/Spayed: Neutered / Spayed Neutered / Spayed Neutered / Spayed
Age/Birthdate: ____, __/__/__ ____, __/__/__ ____, __/__/__

Has your pet ever exhibited aggressive behaviors? (food, people, toys, other dogs)

	Yes / No	Yes / No	Yes / No
	_____	_____	_____

Has your pet ever been crated?	Yes / No	Yes / No	Yes / No
Does your pet fear anything? (people, noises, thunderstorms)	Yes / No	Yes / No	Yes / No
Has your pet ever climbed/jumped a 6ft. fence?	Yes / No	Yes / No	Yes / No
Does your pet have any sensitive areas? If so, where?	Yes / No	Yes / No	Yes / No
Does your pet have health restrictions? (arthritis, heart, etc.)	Yes / No	Yes / No	Yes / No
Does your pet have food allergies? To what? (corn, wheat)	Yes / No	Yes / No	Yes / No
What is your pet's energy level? 1 mellow, 5 high energy)	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Has your pet been to dog parks or other doggie daycares? How did they act? (shy, curious, playful)	Yes / No	Yes / No	Yes / No
Is there anything else you would like us to know about your pet?			

Vaccination Policy: All pets must be current on all vaccinations as required by Colorado State Law and 5 Star Pups. We need a copy of your pet's vaccination records from your veterinarian. Required vaccinations: Rabies (1 or 3 year), Distemper/Parvo (1 or 3 year), Bordatella (injectable 1 year or intranasal every 6 months.)

Medical Policy: All pets visiting 5 Star Pups must be in good health and that they have not been sick with an infectious disease/condition within the last 30 days, this policy is for the protection of all our guests at 5 Star Pups. Clients must understand that kennel cough is a very contagious condition and even with precautions including the vaccination there is always a risk of your pet(s) contracting it. In the event that your pet needs veterinary care due to illness, injury or in rare circumstances death your pet will be transported to your veterinarian to receive treatment. In the circumstance that your veterinarian is too far from our facility, your pet will be taken to either Adams County Animal Hospital, Aspen Arbor Animal Hospital, PetsVet of Arvada or Gillett Veterinary Clinic. If it is after hours your pet will be taken to Wheat Ridge Animal Hospital (24 hour care). Boarding, daycare and grooming can be stressful for some dogs and there is always a risk of triggering health ailments, especially with older pets. Clients will be notified immediately in the case of illness, injury or death. 5 Star Pups will not be held responsible for circumstances beyond our control.

Should your pet need medical attention of any kind, and we can not get a hold of you or your emergency contacts. I authorize up to the following amount:

_____ \$500 _____ \$1,000 _____ \$2,000 _____ unlimited

Abandonment: If your pet uses any of our services and they are not picked-up on the day they are scheduled to leave and we have not heard from you within 10 days of your pick-up date, your pet(s) will be found abandon and 5 Star Pups reserves the right to find a new home for them.

Grooming and Departure Baths: Per PACFA pets will be tethered while in the tub and on the grooming table. No pet will EVER be left unattended while in the tub or on the table. 5 Star Pups will not be held responsible for medical conditions your pet had prior to being groomed. If your pet is aggressive or difficult during there grooming process, there may be additional charges. If you choose to shave your pet, client understands it can make your pet more susceptible to sunburns, skin irritations and baldness. If your pet is matted, skin infections may exist under those mats. Client understands once a mat is removed they may notice scabs, bald areas or lesions due to the mat. Departure baths are only bath/dry.

Holiday Cancellation Policy: If you make a reservation over a holiday and need to cancel, you need to contact us within 48 hours of your drop-off date. There will be a 1 night fee for late cancellations or no shows. For example: (1 dog=\$30) (2 dogs=\$50)

This is a contract between 5 Star Pups and the client.
I have read, understand and agree to all the above policies in this contract.

Client Signature

Date

DAYCARE INFORMATION/RELEASE

I WANT my pet(s) to play in daycare.
(fill out portion below)

I DO NOT want my pet(s) to play in daycare.
(do not fill out portion below)

I authorize that _____, _____, _____ is allowed to play in daycare.

Client understands and agrees that their pet(s) must be at least 4 months old to play in daycare, once they are 6 months old they must be spayed or neutered to play in daycare.

Client understands and agrees that their pet(s) will be co-mingling with other dogs and that their safety and health is our main concern.

Client understands and agrees that daycare includes tossing toys, jumping and romping around with other dogs. Although these activities are always supervised, anytime dogs play together there is always a possibility of injury. Injuries such as muscle pulls and strains or scrapes from nails of other dogs. Bite wounds are always a possibility as well even with supervision.

Client understands and agrees that if their pet(s) exhibits aggressive or fighting behaviors, they will be removed from daycare immediately and the client will be informed of their pet(s) behavior by phone call or at pick-up time. It will then be discussed with the client if their dog may return to daycare or if their pet will be banned from daycare.

Client understands and agrees that if their pet gets injured from regular wear and tear of playing with other dogs, injuries such as scratches, muscle pulls/strains, the occasional accidental bite wound (when dogs are playing too rough) they are responsible for all medical costs relating to these injuries. If your pet is in a fight with another dog and your pet has received a serious bite wound from another dog you are responsible for half of the medical costs, the owner of the aggressive dog is responsible for the other half of the medical costs of your dog. If your pet severely injures another dog (emergency situation such as torn skin, multiple bite wounds, gaping wounds), you will be responsible for all the medical costs of that dog. These policies are the responsibility of the clients and will not hold 5 Star Pups or its owners responsible for these such injuries.

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Date

BOARDING INFORMATION/RELEASE

I WILL be boarding my pet(s).
(fill out portion below)

I DO NOT intend to board my pet(s).
(do not fill out portion below)

Pet(s) Name(s):	_____	_____	_____
Brand of Food:	_____	_____	_____
How Much? (per meal)	_____	_____	_____
How Often?	AM NOON PM	AM NOON PM	AM NOON PM

Medication Information: (pills must be in the original container per state regulations)

Medication Name:	_____	_____	_____
How Many? (per dose)	_____	_____	_____
How often?	AM NOON PM	AM NOON PM	AM NOON PM

Medication Name:	_____	_____	_____
How Many? (per dose)	_____	_____	_____
How often?	AM NOON PM	AM NOON PM	AM NOON PM

For multiple pet clients only:

_____ I would like my pet(s) boarded together. _____ I would like my pet(s) fed together.
_____ I would like my pet(s) boarded separately. _____ I would like my pet(s) fed separately.

Client understands and agrees that if their pets are boarded or fed together, 5 Star Pups reserves the right to separate your pets if any aggression arises.

Belongings: We will provide bowls for your pets. You are more than welcome to bring your own blankets or beds from home, however we also have blankets to provide for your pets. You may bring 2-3 toys, they must be large enough not to go down our drains. We need you to bring your pet's food and medication (medications must be in the original containers). Boarding can be stressful for some pets, some may exhibit behaviors that they would never normally show at home, such as chewing up beds or blankets, toys, etc. 5 Star Pups will not be held responsible for lost or damaged belongings. We strongly recommend that you do not bring rawhides, pig ears and cow hooves for your pets. These items could be choking hazards to your pets, especially overnight. However we do recommend highly digestible treats such as granulated rawhides, milk bones, greenies, etc. for your pets instead.

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